



Jasmina Benmansur

Ms. Benmansur first graduated from the University of Priština, Law Faculty, in 1991. In acknowledgement of her student excellence, the University awarded her an honorary Distinction. In 2010, she completed a programme specialising in Public Administration Management at the University of Belgrade, Faculty of Organisational Sciences. In 2011, she obtained a Master's degree in law from the Megatrend University in Belgrade, Faculty of Public Administration and Processing. In 2016, she obtained her Doctorate in Law from the John Naisbitt University in Belgrade. She also took professional courses in public administration reform and human resource management at the Regional School of Public Administration (ReSPA), the International Institute of Public Administration (RAi) in London and École Nationale d'Administration (ENA) in France.

Ms. Benmansur has spent 26 years working for administrative authorities at the local and the governmental level. From 1991 to 2000, she was employed in the Kosovska Mitrovica Municipal Administration where she worked on legislative matters within the Department of Social Activities until she was promoted to Chief of General Administration.

From 2000 to 2006, Ms. Benmansur was an Advisor to the Minister of Justice, the Minister of Justice and Local Self-Government and the Minister of Public Administration and Local Self-Government. During her employment with the Ministry of Public Administration and Local Self-Government, she served as Chief of the Citizens' Civil Status and Private Information Department.

From 2006 to September 2014, Ms. Benmansur served as Assistant Minister at the Ministry of Public Administration and Local Self-Government, the Ministry of Human and Minority Rights, Public Administration and Local Self-Government and the Ministry of Justice and Public Administration, managing the following sectors: Sector for National Minority Rights, Registries and Freedom of Association, Sector for Registers and Freedom of Association and Sector of Public Administration and Registers, respectively.

In 2014, Ms. Benmansur re-joined the Ministry of Public Administration and Local Self-Government. She was again Chief of the Citizens' Civil Status and Private Information Department and Head of the Professional Study and Training Unit. She coordinated and managed the implementation of strategic projects within the

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purview of the Ministry, e.g. creating official electronic records of citizens and administrative procedures on how to manage such records (unique electoral list and registers for which the respective Ministry received the main DISKOBOLOS Award in the Service Category - in 2010 and 2015). In her capacity as Chief, i.e. Coordinator, she helped prepare and/or implement several statutes and bylaws, development strategies and action plans related to public administration reform, transparent administration partnerships, registers, freedom of assembly and political association, minority rights, inspectoral oversight, professional training in public administration organs and units of local self-government, and the National Academy of Public Administration capacity-building.

Ms. Benmansur has sat on multiple expert and academic panels at conferences home and abroad. She is often invited to give lectures at international academic conferences. She has published several academic and expert papers.

Ms. Benmansur was born in 1969 in Marrakech, Morocco.